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SA Hosted Unveils New “Auto Dispatch” Service

Willow Grove, PA, September 2021: SA Hosted & Managed Solutions (sahosted.com), an AnswerNet company and provider of virtual contact center solutions, is pleased to announce that its “Auto Dispatch” solution is ready for service.

The new software is designed to streamline the entire dispatching process. Based on the client’s requirements, “Auto Dispatch” provides fast and error-free message delivery with the click of a single button.

“Auto Dispatch is a powerful tool for today’s Answering Service owners,” said Terri Paffile, SA Hosted Senior Manager. “Not only will they save the time their agents spend looking up instructions, but they will also save money by eliminating the need for extra agent resources.”

About SA Hosted

SA Hosted & Managed Solutions offers a full suite of customizable and affordable virtual contact center solutions. The company is focused on providing contact centers with the resources and technology they need to achieve the ideal customer experience – without a huge demand on their bottom line. By combining technology assets with the insight from their vertical partners, SA Hosted creates enterprise-wide solutions that maximize efficiency while minimizing development costs and capital investment.

About AnswerNet

Headquartered in Willow Grove, PA, AnswerNet is a full-service provider of inbound, outbound, automated, and BPO call center services. Founded in 1998, the company has over 30 sites with 2,000 full-time employees across the U.S. and Canada. Specialty divisions include Agriculture, Nonprofit, Education, Appointment Setting, Energy, and Third-Party Verification.

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