

## **Virtual Receptionist**

### **Key Benefits**

- *Saves You Time and Money*
- *Virtual Receptionists can be Available 24/7/365*
- *Highly-trained and Professional Agents*
- *Multilingual Communication Support*
- *PCI-DSS Compliant*
- *HIPAA Compliant*

### **Key Features**

- *Calling Procedures Customized to Your Needs*
- *Appointment Scheduling*
- *Agents can Page or Dispatch Urgent Calls or Emails*
- *Agents can Handle Faxes or Emails*

Are you looking for a more flexible, cost-effective way of handling phone calls, email and faxes than a traditional 9 to 5 receptionist? Then AnswerNet's Virtual Receptionist Services are what you need.

Our well-trained Virtual Receptionist agents are trained to answer calls, take messages, give your clients directions and schedule appointments. They can even read, file and respond to emails.



Not only will you save money and time by minimizing staffing and facility requirements, but you also will never miss a call when our Virtual Receptionists answer the phones for you. Our network of 50+ contact centers is open 24/7/365.

Our virtual receptionists act as an extension of your company, answering your phone and handling inquiries just as you would. AnswerNet can also over multilingual agents, including Spanish and French. At AnswerNet, we customize our services to meet all your needs.



Inbound, Outbound and Automated Call Center Solutions

3930 Commerce Avenue ♦ Willow Grove, PA 19090 ♦ Text or Call: 800-411-5777 ♦ Fax: 215-659-6486  
Email: [Answer@AnswerNet.com](mailto:Answer@AnswerNet.com) ♦ Blog: [Blog.AnswerNet.com](http://Blog.AnswerNet.com) ♦ Online: [www.AnswerNet.com](http://www.AnswerNet.com)